

## Telmate Phone Instructions



Call Telmate at **(866)516-0115**

Press **"1"** for English

Press **"1"** for Local Jail / Detention Center

Press **"0"** for Customer Service Representative

Tell the Representative that you have a child in the:

**District I Juvenile Detention Center**

Give them the phone number that you would like to put the money on.

\*Please note that this number must be the number that the Detention Center has on record for you.

Juveniles are only allowed to call numbers that have been preset by the Detention Facility